

Current issue date: Expiry date: Certificate identity number: 12 June 2025 29 November 2027 10698933 Original approval(s): ISO 9001 - 30 November 2009 ISO/IEC 20000-1 - 12 June 2025

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Certificate of Approval	LRQA
	LRQA
This is to certify that the Management System of:	
Unicard Limited	LRQA
First Floor, Holes Bay House, Marshes End, Upton Road, Poole, BH17 7AG, United Kingdom	LRQA
has been approved by LRQA to the following standards:	LRQA
ISO 9001:2015, ISO/IEC 20000-1:2018	
Approval number(s): ISO 9001 – 0006515, ISO/IEC 20000-1 – 0081081	LRQ/\
This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.	LRQA
The scope of this approval is applicable to: The supply and provision of smart cards and smart card management systems, including associated managed services, for local authority applications including public transport.	LRQA
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David Danis	LRQA
David Derrick	Encyn
Regional Director, UKAM	LRQA
Issued by: LRQA Limited	LRQA
LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this document or howsoever provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.	LRQA

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Location	Activities	LRG
First Floor, Holes Bay House, Marshes End, Upton Road, Poole, BH17 7AG, United Kingdom	ISO 9001:2015, ISO/IEC 20000-1:2018 The supply and provision of smart cards and smart card management systems, including associated managed services, for local authority applications including public	LRG
	transport.	LRG
Slivnitza 189 office 43 9000 Varna Varna, Bulgaria	ISO 9001:2015 Smart Cards software development, testing and systems/infrastructure support.	LRG
	ISO/IEC 20000-1:2018 The supply and provision of smart cards and smart card management systems, including associated managed	LRC
	services, for local authority applications including public transport.	LRO
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	UKAS MANAGEMENT SVSTEMS 0001	LRO

exclusively on the terms and conditions set out in that contract. Issued by: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom